



# Data Insight and Transparency: New App Available for AMPS Members

AMPS is enhancing the Member experience with **AMPS Connect**. AMPS is now offering a high-level of data visibility and transparency directly to you. You now have the opportunity to make smarter healthcare decisions with these proactive tools, right at your fingertips:

## **Balance Billing Insight**

Always compare your Patient Responsibility to what the Provider states is due. If the Provider bill states you owe more than your Patient Responsibility on your EOB, this is a Balance Bill. You can submit any bills to review and allow quick communication to our Member Advocacy Team to start any dispute process, should any Balance Bills arise.

#### Find a Provider

Search for "Friendly" Providers in your preferred location by Provider Name, type, specialty, gender and more. Provider scores are based on Member payment experience. AMPS scores Providers based on any upfront pushback a Member may encounter, as well as any balance billing after a service has occurred.

#### **Care Navigation**

The 'Procedure Shopper' helps facilitate access to our Care Navigation team. They work with Providers that are directly contracted to offer transparent, bundled pricing on planned elective medical procedures such as a knee or hip replacement, shoulder arthroscopy, high cost imaging (MRI, CT, PET scans) and colonoscopies.





## Scan or visit AMPSConnect.com to get started!

## To register, enter the following:

- 1. Member ID Number located on your ID card.
- 2. The Group Code listed on the right.
- 3. User's date of birth.

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